



# Student Loan Product Rationalization

PR0012554

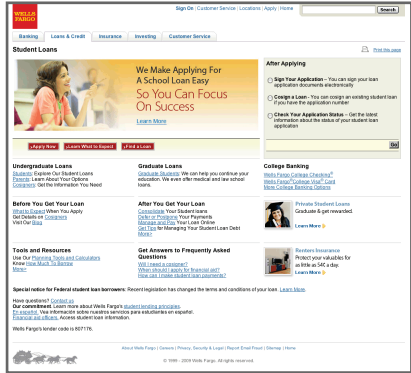
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Flows  
CX Resource/ Mike McGehee

Wednesday, December 14, 2009

Student Loans (start)

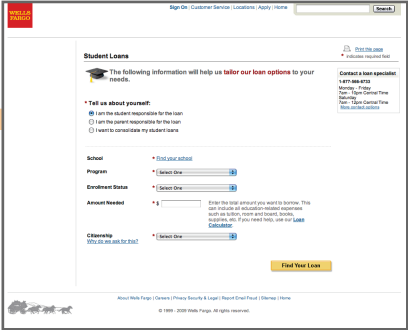
https://www.wellsfargo.com/student/



Student Loans (student selected)

Data Collection

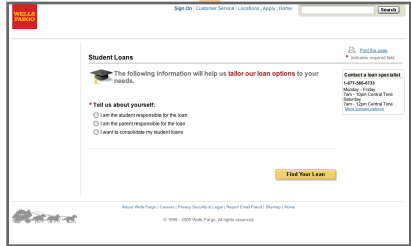
https://apply.wellsfargo.com/student\_datacollection



Student Loans (nothing selected)

Data Collection

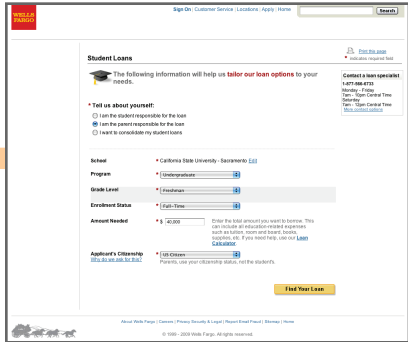
https://apply.wellsfargo.com/student\_datacollection



Student Loans (parent selected)

Data Collection

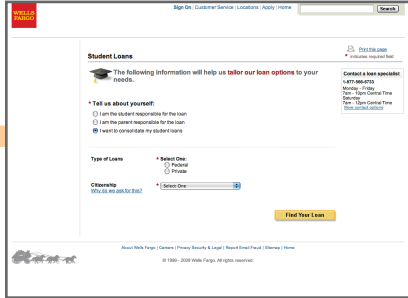
https://apply.wellsfargo.com/student\_datacollection



Student Loans (consolidate selected)

Data Collection

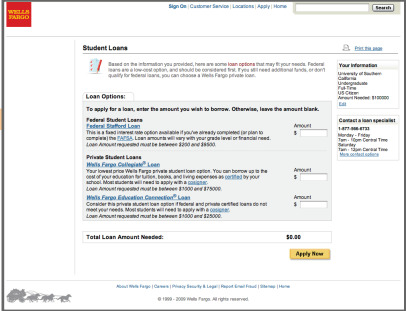
https://apply.wellsfargo.com/student\_datacollection



Student Loans

Student Recommendations

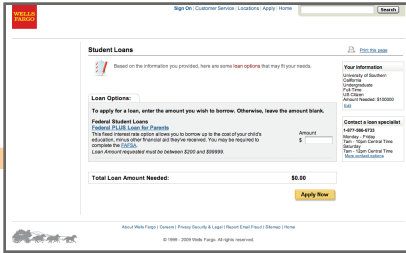
https://apply.wellsfargo.com/recommendations



Student Loans

Parent Recommendations

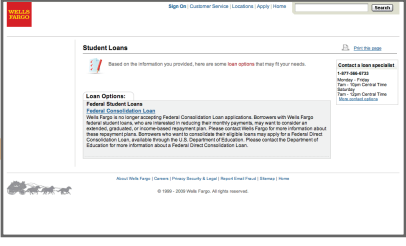
https://apply.wellsfargo.com/recommendations



Student Loans (Fed loan)

Cosolidate Recommendations

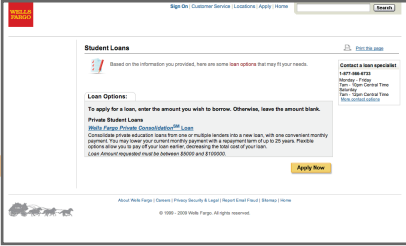
https://apply.wellsfargo.com/recommendations



Student Loans (WF Private loan)

Consolidate Recommendations

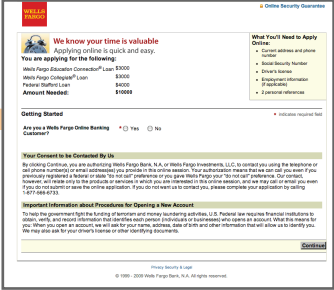
https://apply.wellsfargo.com/recommendations



Student Loans (nothing selected)

Student Authorization

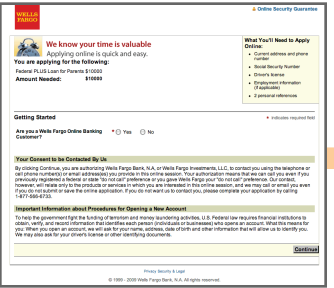
https://apply.wellsfargo.com/common\_auth\_start



Student Loans (nothing selected)

Parent Authorization

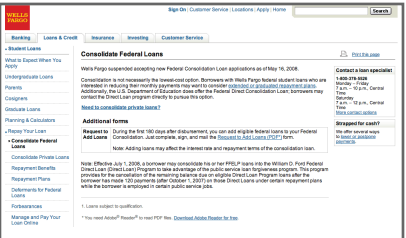
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Student Loans (out of path)

Loan Consolidation

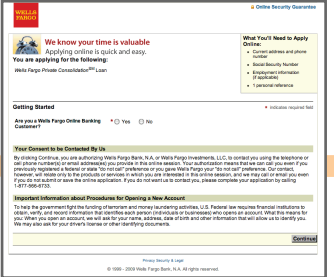
https://www.wellsfargo.com/student/repay/fed\_consolidation



Student Loans (nothing selected)

Consolidate Authorization

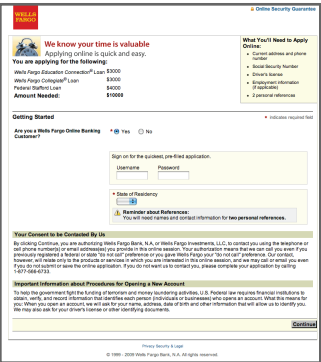
https://apply.wellsfargo.com/common\_auth\_start



Student Loans (yes selected)

Student Authorization

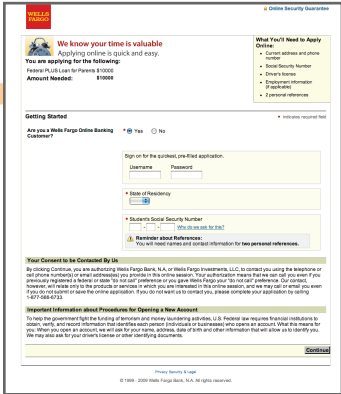
https://apply.wellsfargo.com/common\_auth\_start



Student Loans (yes selected)

Parent Authorization

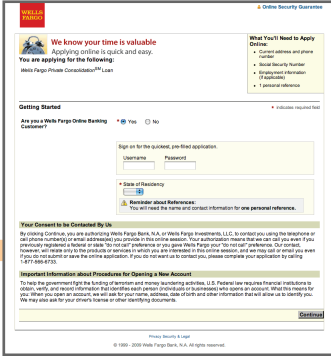
https://apply.wellsfargo.com/common\_auth\_start



Student Loans (yes selected)

Consolidate Authorization

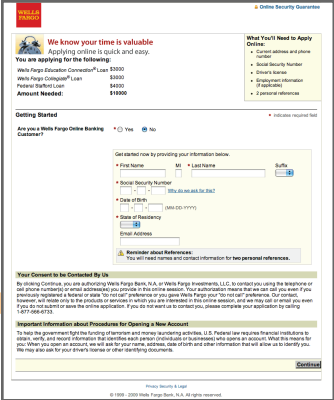
https://apply.wellsfargo.com/common\_auth\_start



Student Loans (no selected)

Student Authorization

https://apply.wellsfargo.com/common\_auth\_start



Student Loans (no selected)

Parent Authorization

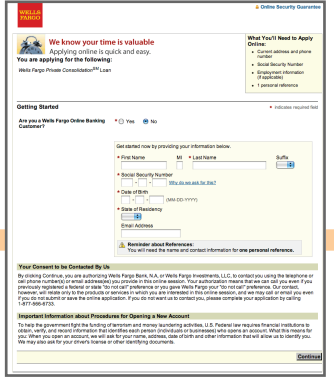
https://apply.wellsfargo.com/common\_auth\_start



Student Loans (no selected)

Consolidate Authorization

https://apply.wellsfargo.com/common\_auth\_start



from pg1

## Student Loans

Student Your Information  
[https://apply.wellsfargo.com/main?page\\_id=your\\_information](https://apply.wellsfargo.com/main?page_id=your_information)

## Student Loans

Loan Details  
[https://apply.wellsfargo.com/main?page\\_id=loan\\_details\\_information](https://apply.wellsfargo.com/main?page_id=loan_details_information)

## Student Loans

References  
[https://apply.wellsfargo.com/main?page\\_id=references](https://apply.wellsfargo.com/main?page_id=references)

## Student Loans

Verify and Submit  
[https://apply.wellsfargo.com/main?page\\_id=verify\\_and\\_submit](https://apply.wellsfargo.com/main?page_id=verify_and_submit)

## Student Loans

Cosigner Next Step  
[https://apply.wellsfargo.com/main?page\\_id=cosigner\\_nextstep](https://apply.wellsfargo.com/main?page_id=cosigner_nextstep)

from pg1

## Student Loans

Parent Your Information  
[https://apply.wellsfargo.com/main?page\\_id=your\\_information](https://apply.wellsfargo.com/main?page_id=your_information)

## Student Loans

Loan Details  
[https://apply.wellsfargo.com/main?page\\_id=loan\\_details\\_information](https://apply.wellsfargo.com/main?page_id=loan_details_information)

## Student Loans

References  
[https://apply.wellsfargo.com/main?page\\_id=references](https://apply.wellsfargo.com/main?page_id=references)

## Student Loans

Verify and Submit  
[https://apply.wellsfargo.com/main?page\\_id=verify\\_and\\_submit](https://apply.wellsfargo.com/main?page_id=verify_and_submit)

## Student Loans

Sign Your Application  
[https://apply.wellsfargo.com/main?page\\_id=sign\\_your\\_app](https://apply.wellsfargo.com/main?page_id=sign_your_app)

## Student Loans (end)

Thank You  
[https://apply.wellsfargo.com/main?page\\_id=primary\\_thank\\_you](https://apply.wellsfargo.com/main?page_id=primary_thank_you)

from pg1

## Student Loans

Consolidate Your Information  
[https://apply.wellsfargo.com/main?page\\_id=your\\_information](https://apply.wellsfargo.com/main?page_id=your_information)

## Student Loans

Loan Details  
[https://apply.wellsfargo.com/main?page\\_id=loan\\_details\\_information](https://apply.wellsfargo.com/main?page_id=loan_details_information)

## Student Loans

References  
[https://apply.wellsfargo.com/main?page\\_id=references](https://apply.wellsfargo.com/main?page_id=references)

## Student Loans

Verify and Submit  
[https://apply.wellsfargo.com/main?page\\_id=verify\\_and\\_submit](https://apply.wellsfargo.com/main?page_id=verify_and_submit)

## Student Loans

Cosigner Next Step  
[https://apply.wellsfargo.com/main?page\\_id=cosigner\\_nextstep](https://apply.wellsfargo.com/main?page_id=cosigner_nextstep)